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Maximo 7.6.1 End-of Support Decision Matrix

STAY & SELF-SUPPORT VS. IBM EXTENDED/SUSTAINED VS. MIGRATE TO MAS VS. THIRD-PARTY

Learn how the four post-support paths; stay and self-support, IBM Extended/Sustained Support, migrate to MAS, or third-party support/replacement compare across cost, security, compliance, effort, roadmap, and timeline, and which one best fits your organization's risk tolerance, budget, and readiness to migrate.

TECHNICAL GUIDANCE PAPER

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Regular base support for IBM Maximo Asset Management 7.6.1.x ended 30 September 2025. Perpetual licenses keep running, but no further IBM fixes, patches, or security updates are issued. IBM's recommended path is to trade up to the Maximo Application Suite (MAS); the options below weigh that against staying put.

Dimension	1. Stay & self-support	2. IBM Extended / Sustained	3. Migrate to MAS	4. Third-party support / replace
Upfront cost	Lowest No new spend	Low-Moderate Annual support fee	Highest Licensing + infra + project	Moderate Vendor fee, or full re-platform
Security / patching	None Unpatched after 30 Sep 2025	Limited Existing fixes; Extended adds 1 yr of new	Full Current, actively maintained	Vendor-dependent Workarounds, not IBM fixes
Compliance / audit	High risk Unsupported = audit exposure	Defensible Supported posture maintained	Strong Fully supported platform	Defensible If SLA-backed
Implementation effort	None Do nothing	Low Must be on 7.6.1.3; show MAS plan	High OpenShift, data/config migration, retraining	Low-High Low to onboard vendor; high to replace
New features / roadmap	None 7.6.x is end of line	None Support only, no enhancements	Full AI, IoT, mobile, monitoring	Varies None on v7; new platform if replacing
Timeline / runway	Indefinite* Runs until something breaks	To 2030 Sustained Support purchasable thru 30 Sep 2030	Permanent Long-term endpoint	Flexible As long as vendor offers it
Best fit when	Short bridge only; non-regulated; tight budget	Not ready for MAS but need a supported, audit-safe posture	Committed to IBM long-term; have budget & OpenShift capacity	Want v7 kept alive cheaply, or already exiting Maximo

Notes & key gates

- License trade-up to AppPoints can be done now without migrating — it decouples the commercial decision from the technical upgrade.
- IBM Extended Support adds one year (to 30 Sep 2026) and requires being on fixpack 7.6.1.3, active S&S, and a documented MAS upgrade plan; it must be bought alongside Sustained Support.
- Sustained Support (existing fixes, how-to support — no new security fixes) remains purchasable through 30 Sep 2030.
- If on 7.6 or 7.6.1.1, you must first upgrade to 7.6.1.3 before any move to MAS.
- MAS hosting is either self-managed (cloud/infra of your choice) or the IBM Managed Service (IBM installs and operates it).
- *Self-support has no end date, but unpatched security exposure and compliance risk grow over time.

Recommended approach

Separate the urgent decision from the expensive one. The commercial move — trading user-based licenses up to AppPoints — is low-risk and can be done now, without the technical upgrade. The OpenShift migration is the hard, costly part and can be staged later.

Most clients not ready for MAS buy a year of Extended Support (or trade up to AppPoints) to stay supported and audit-safe, while building the migration roadmap. Self-supporting an unpatched system is acceptable only as a brief, non-regulated bridge.

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